



March 17, 2020

Alaska Air Transit's coronavirus and COVID-19 measures

To our customers and customer communities,

Alaska Air Transit is in the business of safety risk management, and has always taken a serious and proactive approach to ensuring the safety and well being of its customers and its employees. AAT is now implementing steps to manage the risk that the coronavirus and COVID-19 presents to our customers and their communities.

These new practices will be more visible to you, and more intrusive than our aviation safety practices, which largely occur in the background.

AAT will implement screening for all passengers during check-in, and for all personnel when reporting for work. Screening will consist of taking a person's temperature and asking them a few questions about their recent health history, travel history, and exposure to others who may be infected with COVID-19. Passengers who do not pass screening will not board the aircraft, and employees who do not pass screening will not remain at work.

We are also implementing sanitation practices to include sanitizing our office spaces twice daily, and sanitizing public spaces and aircraft cabins after each turnover of passengers.

Although social distancing is not feasible once inside an aircraft, we will make changes to reduce exposure in our waiting room. AAT will restrict the number of people congregating in our waiting room by staggering departures and utilizing a second waiting room in our former office at the east end of the hangar complex. We will also space out waiting room seating to allow greater separation while seated. And, people who are not checking in as passengers for a departing flight, or who are not passengers returning after a flight, will be asked to wait outside of the AAT facility.

Importantly, AAT will not carry passengers to any village who are not residents of that village, without specific approval of tribal authorities.

This is a very dynamic situation and AAT will respond to new knowledge and best practices as they develop. We look forward to the time when we can return to normalcy.

Sincerely yours,

Dan & Josie Owen